



CC DD.93-22
Federal Communications Commission
Washington, D.C. 20554

October 24, 1994

DOCKET FILE COPY ORIGINAL
RECEIVED

OCT 24 1994

EX PARTE OR LATE FILED

FEDERAL COMMUNICATIONS COMMISSION
COMMUNICATIONS SECRETARY

The Honorable Ron Wyden
Member, House of Representatives
500 NE Multnomah, Suite 205
Portland, Oregon 97232
Attention: Michael Campbell

Dear Congressman Wyden:

This letter responds to your correspondence on behalf of several constituents regarding charges on their telephone bills and relating to information services provided on 800 numbers. Your letter, as well as the complaint of your constituent, has been referred to the Enforcement Division of the Common Carrier Bureau for review. The Enforcement Division will communicate with your constituent upon completion of its review.

The Telephone Disclosure and Dispute Resolution Act (TDDRA) was enacted by Congress in 1992 and required both the Federal Communications Commission and the Federal Trade Commission (FTC) to adopt rules governing the provision of pay-per-call services. Under the TDDRA, the FCC has jurisdiction over the telecommunications carriers involved in the transmission and billing of the telephone calls, while the Federal Trade Commission has jurisdiction over the information service companies themselves.

The TDDRA generally required pay-per-call services to be provided on 900 telephone numbers and generally prohibited the provision of these services on 800 numbers, except in instances where the caller has entered into a presubscription agreement or comparable arrangement with the information service provider. Pursuant to the Commission's rules, which became effective on September 24, 1993, a presubscription agreement entails a formal contractual understanding whereby the consumer is provided clearly and conspicuously all terms and conditions associated with the use of the service and affirmatively agrees to abide by them.

The Commission has received numerous complaints similar to those described by your constituent. These complaints are processed by the Enforcement Division of the Common Carrier Bureau by serving a copy of the complaint upon the telecommunication carriers involved, who must generally respond in writing within 30 days. Beyond reviewing these

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List A B C D E

The Honorable Ron Wyden
Page 2

complaints and pursuing appropriate action to resolve them, the Commission has undertaken several efforts. First, Common Carrier Bureau staff has met with the carriers that provide the billing service for calls to 800 numbers as well as interexchange carriers who provide the 800 number transport to emphasize their obligations under the TDDRA and the rules of the Commission. Secondly, because the increase in the number of complaints has been so significant, we have started an investigation of these practices, with special focus on whether any companies have attempted to evade or violate our rules. Additionally, as part of the effort to make clear the carriers' responsibilities under the law, the Common Carrier Bureau has recently issued a ruling holding that the information provider's receipt of the originating telephone number, a practice that was serving as the premise of some charges, does not in itself constitute a presubscription agreement.

Moreover, on August 2, 1994, the Commission instituted a Notice of Proposed Rulemaking seeking to strengthen Commission rules to prevent abusive and unlawful practices under the TDDRA. Specifically, the Commission has sought public comment on a proposal to require that a presubscription agreement be established only with a legally competent individual and executed in writing, and that common carriers obtain evidence of the written agreement before issuing a telephone bill that contains charges for presubscribed information services. Under the proposed rules, these telephone bills could be addressed only to the individual who actually entered into the presubscription arrangement, not to the person or company whose telephone was used to place the call. The Commission has tentatively concluded that this and other proposed changes would significantly assist in eliminating the source of many consumer complaints. Enclosed is a summary of the Commission's action in this regard.

We appreciate receiving your correspondence. Please call upon us if we can provide any additional information.

Sincerely,



Kathleen M.H. Wallman
Chief
Common Carrier Bureau

Enclosure

RON WYDEN

OREGON

3D DISTRICT

1111 LONGWORTH BUILDING
WASHINGTON, DC 20515-3703
(202) 225-4811

500 NE MULTNOMAH, SUITE 205
PORTLAND, OR 97232
(503) 231-2300



Congress of the United States
House of Representatives

September 20, 1994

ENERGY AND COMMERCE COMMITTEE

SUBCOMMITTEES:

HEALTH AND THE ENVIRONMENT
TELECOMMUNICATIONS AND FINANCE
OVERSIGHT AND INVESTIGATIONS

SMALL BUSINESS COMMITTEE

CHAIRMAN,

SUBCOMMITTEE ON REGULATION,
BUSINESS OPPORTUNITIES AND TECHNOLOGY

JOINT ECONOMIC COMMITTEE

CO-CHAIRMAN,

FORESTRY 2000 TASK FORCE

CO-CHAIRMAN,

EXPORT TASK FORCE

Federal Communications Commission
Office of Legislative Affairs
Attn: Lauren J. Belzin
1919 M. Street, NW Suite 808
Washington, DC 20554

Dear Ms. Belzin:

I am writing on behalf of Mr. Saucerman, regarding his concerns with the way in which various toll-free 800 services have been administered. My staff has sent along the recently proposed FCC guidelines (94-200) with respect to consumer safeguards on 800 services, however Mr. Saucerman would like his situation considered in coordination with any proposed FCC rule changes.

For your information, I am enclosing a copy of the letter sent to my office that provides further explanation. Please examine this case and afford the Saucerman's every consideration possible, consistent with your established policies and procedures.

I would also greatly appreciate it if you would be kind enough to inform Michael Campbell in my district office of your findings.

With warm regards,

Sincerely,



RON WYDEN
Member of Congress

RW:mpc

enc

September 6, 1994

Congressman Ron Wyden
500 N.E. Multnomah, Suite 250
Portland, OR 97206

RECEIVED

SEP 15 1994

**HON. RON WYDEN
PORTLAND OFFICE**

Dear Congressman Wyden:

My name is Victor Saucerman. Just an average citizen, at least I would like to think so. A short time back, early in July, while going through our mail, I found a postcard from a business called "Cardholder Services", 6433 Topanga Canyon Blvd, Suite 579, Canoga Park, CA 91303. The card was addressed to my wife, Kelly Hampton. To make it short, the card thanked us for using an 800 number pay-per-call service, and told us not to contact our bank, or credit card company, but to call their customer service, another 800 number.

I believe this was a ploy to gain the time to receive payment from our credit card company. My wife and myself share the credit card in question. Neither my wife or myself made the calls, so I asked our 14-year old son, and he confessed to making the calls.

We called the "Cardholder Services" customer service number, and tried to explain that it was our minor son who made the calls, and fraudulently used his mother's card in doing so. The response we got back from the "Cardholder Services" was that they could prove the calls came from our number, that we owed the bill in question, no matter what, and that we are responsible for our son's actions so long as he was living in our home.

I am a little old-fashioned, and believe that no one is exempt from responsibility for their actions. This not only includes our son, and us, it also includes "USID/PET" Penthouse Live One-On-One Sex Calls with minor children. There must be some kind of a law against selling this kind of pornography to our children.

Please help, if you can. They are threatening to ruin our credit, and/or prosecute our son.

We are sending copies of correspondence and bills to help explain the predicament we're in.

Thank you,

A handwritten signature in cursive script that reads "Victor Saucerman". The signature is written in black ink and is positioned below the "Thank you," text.

Victor Saucerman
11575 S.E. Brooklyn
Portland, OR 97266

September 6, 1994

TO WHOM IT MAY CONCERN:

I am writing to contest and challenge the following charges:

- 1) ✓ **Rose City of Oregon (VISA) bill**, charges made on 7/1, 7/2 and 7/5/94 in the amount of \$371.25.
- 2) ✓ **Interactive Billing Systems**, charges made on 7/1 and 7/16/94 in the amount of \$148.50.
- 3) ✓ **Integretel, Inc.**, charges made on 6/4/94 in the amount of \$51.87, and charges made on 6/20, 6/23, 6/29 and 7/6/94 in the amount of \$154.63.
- 4) ✓ **American Telnet**, charges made on 6/30, 7/1, and 7/5/94 in the amount of \$60.90.
- 5) **VRS Billing Service**, charges made on 6/29/94 in the amount of \$14.00.
- 6) **AT&T 900**, charges made from 6/3 - 6/26/94 in the amount of \$248.20, and on 7/5/94 in the amount of \$4.00.

The reason I'm challenging these charges is because they were made by a 14-year old boy, my son. He has admitted to me that he made some of these phone calls. All of these charges were made to Phone Sex lines. All of the above charges were provided by services that require a person receiving such services to be at least 18 years old. My son is hardly 18, physically or mentally.

I am thoroughly disgusted with this whole mess. I am filing complaints with the FCC, the Financial Fraud and Consumer Complaints Board, the Oregon Attorney General's Office, and any politician's office who will want my vote next Election Day. I know and accept the fact that I'm my son's legal guardian, and financially he is my responsibility. But he is my responsibility morally, as well.

I seriously thought that there were laws to protect children from this kind of pornography.

In Oregon, a person younger than 18 is considered incapable of consenting to sexual acts, and I seriously consider this to be a case of contributing to the sexual delinquency of a minor. I've called every business that I have received a bill from, and with the exception of AT&T 900, no one cares that it was a 14-year old boy that they serviced. All they want is their money.

I talked with a woman named "Val" from American Telnet. She said that the calls were made from my home, and that the person's voice "was like a whisper." She also said that they "don't care that it was a child." She said she will put a block on my phone, but we still have to pay.

I would like to know how a child of 14 can make 82 phone calls, all to places that swear up and down that they will only talk to you if you are over 18, and which are supposed to be screening their calls to make sure that no one under 18 gets through. How? Very poor judgment on the companies part, and very greedy owners, I say.

I have called AT&T 900 and talked to a woman named "Ginny." She said that as a one-time courtesy, they will remove the charges and put a block on my phone number. As of 8/4/94, they did remove the charges, but there were new charges to a 900 number for \$4.00. Where is the phone block?

Next, I talked with a man named Frank Scott on 7/12/94 regarding charges made from 6/4/94 thru the date we conversed. He also said that they would remove all charges, and put a phone block on my number. However, on my next month's bill, there

is another bill in the amount of \$115.63, along with the initial bill of \$51.87. Where is the phone block?

My VISA company isn't very sympathetic, either. They have already paid these charges, and they want their money. They are putting a block on my number, and are issuing me a new card, with a new number. They say "prosecute the boy" if I want to dispute for the money, as does the company card holder services, who are receiving the money from my VISA account.

All my son did was lie about his age. He didn't know it was against the law to lie about your age. He got all of the numbers called from T.V. commercials. These commercials don't warn against this sort of stuff. I would even go so far as disagreeing with the number of calls they say he made. He has admitted to making some of the calls, but he doesn't think that he made all of the calls. These phone sex companies don't tell you "you've been on the line 5 minutes. Your total is now 500. Shall we continue?"

This whole incident has strained my family to the limit. My son is very embarrassed and sorry for the whole mess. It's the first time I've seen him break down and cry since he was about nine, and got a barbed hook caught in his finger. It has hurt him. It has caused a major fight between my husband and I.

I'm almost a total wreck. It began with the initial shock of it all, then having to deal with my son, dealing with these business's customer service people who are of no help at all, and don't care that they serviced a 14-year old boy, and now wondering how I am going to afford this mess.

I can't believe the greed of these companies, and at what expense: a family's happiness.

The Phone Sex companies are so accessible to our children because their so-called methods for screening calls are absurd (as I stated before, my son supposedly made 80 or so calls; you mean to tell me he called that many times, and no one caught on that this was a kid?). I really think that this is an unfair trade practice going on, and a lot of parents are being taken for a ride. I bet half of their business comes from angry parents, who don't want to deal with the mess, and just pay the bill. I've had to get a new VISA card. I'm probably going to have to get a new phone number, and God only knows what else, to get these companies to quit charging me for calls.

My husband and I have worked hard to establish good credit, and we don't want it all destroyed by businesses that do business with children, whom they shouldn't even be dealing with in the first place. All of these people say "punish the boy, prosecute him!" Well, I say that if you punish the boy, let's also punish the parties that allowed him to participate. He's not the only guilty person, here.

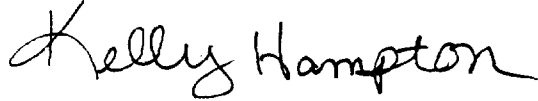
I'd like to close this letter by saying that I don't think I should have to pay for this mistake. I think that these companies should be held accountable for their actions. I believe this is just another form of prostitution, only over the phone. Maybe if more parents stood up for their children, these companies would have to redesign their screening methods, and maybe even be put out of business.

If we, as parents, have to pay the price for the phone calls, they as the sellers should have to pay the price of what they are doing to our kids: therapy bills for both

kids and the parents, and legal costs for all kids that go out and commit sex crimes because of ideas that these people put in their heads.

I could keep going on, but by now, I think you get the picture.

Sincerely,

A handwritten signature in cursive script that reads "Kelly Hampton". The signature is written in black ink and is positioned below the word "Sincerely,".

Kelly Hampton
11575 S.E. Brooklyn
Portland, OR 97266

"dial-a-porn" message providers which were not in compliance with the law that was in effect at that time. The court fined each of the providers \$50,000 and the defendants agreed to shut down all 38 of their lines throughout the country. The FCC will continue to coordinate its enforcement efforts with DOJ to achieve the most effective and efficient government-wide enforcement of Section 223(b) possible.

Filing a Complaint with the FCC

The Commission generally has jurisdiction over interstate calls and, for "dial-a-porn" purposes, calls placed within the District of Columbia as well. To the extent it is not enjoined by court order from doing so, the Commission will investigate any complaint it receives that indicates a specific message service provider may not be complying with the current statutory requirement. No formal legal paperwork is necessary to file a complaint with the FCC. Therefore, any person with evidence that obscene "dial-a-porn" messages can be accessed on an interstate basis or within the District of Columbia should write a letter to the FCC, Informal Complaints Branch, Common Carrier Bureau, Room 6202, Washington, D.C. 20554. The letter should briefly describe the circumstances under which anyone may obtain access to these numbers and should include a copy of the telephone bill identifying these calls. Alternatively, the letter should provide the telephone number for the "dial-a-porn" message service or the name and location of the "dial-a-porn" message provider.

A complaint regarding an intrastate call (a call placed to a location within the same state), whether or not the call is a local or intrastate toll call, should be directed to the complainant's state public service commission or local law enforcement officials.

Cardholder Services
6433 Topanga Canyon Blvd., Suite 579
Canoga Park, CA 91322

Dear New Customer,

Thank you for calling 8009457387,
a Pay Per Call service. These charges,
beginning on 07/01/94, will be reflected
on your credit card statement as
USID/PET.

If you have any questions regarding
Pay Per Call charges on your credit
card statement, please call Customer
Service at 1-800-542-2255. We are
prepared to quickly and accurately
assist you. It is not necessary to
contact your bank or credit card
company.

We appreciate your business.

|||||

7-1- - 112 AM
132 AM
[7-1-94 133 AM
5 calls 244 PM
KELLEY HAMPTON 259 PM
11575 SOUTH EAST BROOKLYN
PORTLAND, OR 97266
1 cal 7/5-1159 PM

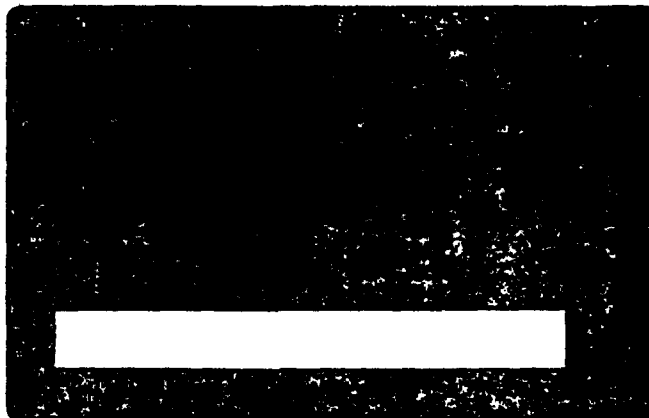
[27275

14800

Please review the call detail including the date, time, the originating number, and the program number for each phone call. If you have any questions regarding this bill, call the 800 number listed for billing inquiries.

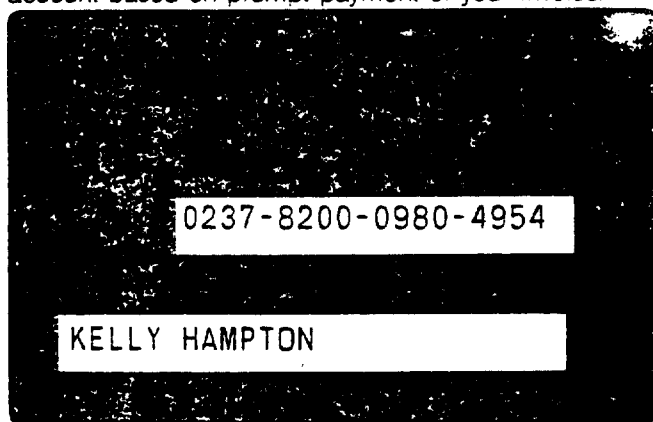
**WHAT HAPPENS IF I DO NOT PAY
THIS BILL?**

All charges are due and payable upon receipt of this bill. If this bill goes unpaid, YOU WILL BE BLOCKED from calling all IBS numbers. If you do not feel that the charges on this bill are accurate, you can dispute them in writing to **INTERACTIVE Billing Systems™** or call the 800 number on your bill. It is your responsibility to make payment and avoid future collection activity.



Welcome to IBS!

Thank you for calling and congratulations on being approved for your IBS Credit Card. Your access to this service and a wide variety of other services is authorized through this account based on prompt payment of your invoice.



The telephone charges listed on the enclosed invoice are from calls placed to the program(s) listed on your invoice. Your access to these programs is authorized through your credit card. However, these calls have not been billed by VISA®, MasterCard®, American Express®, or your local phone company.

HOW DO I KNOW THESE CALLS HAVE NOT BEEN BILLED BEFORE?

The number that the calls were placed from along with the credit card authorization number is recorded by computer and billed only by **INTERACTIVE Billing Systems™**. These calls have not been sent to your local phone company, VISA®, MasterCard®, American Express®, or any other source for billing.

Please refer to back for additional billing questions.



These calls were charged to your telephone number and have not been billed by your credit card company or telephone company. Payment is due upon receipt to ensure continued access to services.

Page 2

09-503-761-4924

DETAIL OF CHARGES

Date	Time	Service Used	From Number	To Number	Min.	Amount
7/01/94	02:07AM	NA	503-761-4924	800-945-7387	21.0	\$103.95
7/01/94	02:29AM	NA	503-761-4924	800-945-7387	2.0	\$9.90
7/06/94	04:56PM	NA	503-761-4924	800-945-7387	2.0	\$9.90
7/06/94	04:57PM	NA	503-761-4924	800-945-7387	4.0	\$19.80
7/06/94	05:02PM	NA	503-761-4924	800-945-7387	1.0	\$4.95

\$15.00 RETURN
CHECK FEE

Billing inquiries call
1-800-729-2800

Retain this portion
for your records

PROTECT YOUR CREDIT BY PAYING PROMPTLY



09-503-761-4924

Page LAST

DETAIL OF CHARGES

Date	Time	Service Used	From Number	To Number	TOTAL MIN	AMOUNT
------	------	--------------	-------------	-----------	-----------	--------



** PLEASE MAIL THIS SECTION WITH YOUR PAYMENT **

PAYMENT METHOD	CHECK	VISA	MASTERCARD
Card No.			Exp. Date
SIGNATURE			

By paying this bill I certify that I am 18 years of age.

09-503-761-4924 AUGUST 05, 1994 Page 1
0237-8200-0980-4954
PREVIOUS BAL. \$0.00 PAYMENTS \$0.00 ADJUSTMENTS \$0.00
NEW TOLLS \$148.50
TOTAL \$148.50
\$15.00 RETURN CHECK FEE

SEND CHECK PAYABLE TO:
Interactive Billing Systems™
P.O. Box 7869
San Francisco, CA 94120-7869

KELLY HAMPTON
11575 SE BROOKLYN ST
PORTLAND, OR 97266

09503761492400000000014850000148509

PROTECT YOUR CREDIT BY PAYING PROMPTLY

AMERICAN TELNET

Bill Date: Aug 04, 1994
Account Number: 503-761-4924 616 22
Page 7

Long Distance Date Time Class Place Number Minutes

Calls Billed to Calling Card 761-4924

AMERICAN TELNET INC

1.	Jun 30	11:12P	C	Fr PORTLAND	OR	503 761 4924		
				To PERSONALS		800 277 7795	2	5.00
2.	Jun 30	11:14P	C	Fr PORTLAND	OR	503 761 4924		
				To LIVE TALK		800 277 7795	1	4.99
3.	Jul 01	12:40A	C	Fr PORTLAND	OR	503 761 4924		
				To LIVE TALK		800 277 7795	4	15.96
4.	Jul 01	1:47P	A	Fr PORTLAND	OR	503 761 4924		
				To LIVE TALK		800 277 7795	3	14.97
5.	Jul 01	1:51P	A	Fr PORTLAND	OR	503 761 4924		
				To LIVE TALK		800 277 7795	2	9.98
6.	Jul 05	10:44P	B	Fr PORTLAND	OR	503 761 4924		
				To PERSONALS		800 277 7795	4	10.00

Class of Call Codes--

A - Dialed-Day-Full Rate

B - Dialed-Evening-Discounted

C - Dialed-Night-Discounted

American Telnet, Inc. Long Distance \$60.90

Taxes Description Federal Tax 1.83

Total Taxes \$1.83

This portion of your bill is provided as a service to American Telnet, Inc.
There is no connection between U S WEST Communications and
American Telnet, Inc.

PO Box 790930
San Antonio TX

78279-0930

Talked 9/3/94
to Val
Val



For American Telnet, Inc.
Billing and Service Questions call 1 800 460-0307 -- No Charge

VISA

Account Statement

PO BOX 82095
PORTLAND OR 97282

Print Change Of Address Below

Name		Phone
Address		
City		
State	Zip	Account Number
		4237-8200-0980-4954

Pay New Balance	1509.28
Minimum	75.00
Amount Past Due	0.00
Payment Due By	NOW DUE
Fill In Amount Enclosed	

423782000980495401509280007500

Mail Payment To: ROSE CITY FED
PO BOX 748
BEAVERTON OR
97075-0748

KELLY A HAMPTON
VICTOR A SAUCERMAN
11575 SE BROOKLYN ST
PORTLAND, OR 97266-1726

8853

Enclose This Coupon With Your Payment.
Make Check in U. S. Dollars Payable To:

ROSE CITY OF OREGON FCU



ROSE CITY OF OREGON

VISA

Account Summary

Account Number	Statement Date	Payment Due	Days This Period	Credit Limit	Credit Available
4237-8200-0980-4954	08-01-94	NOW DUE	31	2000	491

Post Date	Tran Date	Reference Number	Description	Amount
07-05	07-01	24275044184500013030344	PET *FM5037614924 INFO 1 800542CALL CA	14.85
07-05	07-01	24275044184500013030245	PET *FM5037614924 INFO 1 800542CALL CA	99.00
07-05	07-02	24275044184500013028264	PET *FM5037614924 INFO 1 800542CALL CA	9.90
07-05	07-02	24275044184500013028249	PET *FM5037614924 INFO 1 800542CALL CA	14.85
07-05	07-02	24275044184500013028256	PET *FM5037614924 INFO 1 800542CALL CA	99.00
07-06	07-03	24168674186373094566251	BUILDER SQR 21014642 PORTLAND OR	18.81
07-07	07-05	24275044187500013041389	PET *FM5037614924 INFO 1 800542CALL CA	34.65
07-18	07-15	24275044198500013043879	PET *FM5037614924 INFO 1 800542CALL CA	99.00
07-20	07-20	72010720	PAYMENT--THANK YOU	75.00CR

CREDIT CARD INFORMATION AT YOUR CONVENIENCE! BASIC ACCOUNT INFORMATION IS AVAILABLE 24-HOURS A DAY, 7 DAYS A WEEK. BY USING A TOUCHTONE OR ROTARY PHONE, YOU CAN GET YOUR BALANCE; AVAILABLE CREDIT; PAYMENT DUE AND MORE! IT'S JUST A TOLL FREE CALL AWAY! 1-800-695-1134.

Balance Information	Previous Balance	New Purchases and Advances	Payments	Credits, Fees, and Adjustments (net)	FINANCE CHARGE	New Balance
Purchases	1177.41	390.06	75.00CR	0.00	16.81	1509.28
Cash Advances	0.00	0.00	0.00	0.00	0.00	0.00
Total	1177.41	390.06	75.00CR	0.00	16.81	1509.28

How Your FINANCE CHARGES Are Calculated	Portion of Average Daily Principal Balance	MONTHLY Periodic Rates	Corresponding ANNUAL PERCENTAGE RATE
	\$0.01 AND ABOVE	Purchases 1.1625 % Cash Advances 1.1625 %	Purchases 13.9500 % Cash Advances 13.9500 %

FINANCE CHARGES ARE INCURRED USING:

If your card is lost or stolen, call:

1-800-231-6662

1-814-248-4239

LOST STOLEN 24 HRS

METHOD 4 ADB INCLUDING NEW PURCHASES (SEE REVERSE SIDE).

For customer service

ur area, call:

1-800-695-1134

OR ACCOUNT INQUIRY

1-800-231-6662

FINANCE CHARGES	ANNUAL PERCENTAGE RATE	Computed on Average Daily Principal Balance	Total FINANCE CHARGES
Purchases	13.9420%	1446.85	16.81
Cash Advances	0.0000%	0.00	0.00

PAYMENTS WILL BE CREDITED ON DATE RECEIVED

Telephoning will not preserve your right to dispute billing errors. Send billing inquiries to:

ROSE CITY FCU
PO BOX 82095
PORTLAND OR 97282-0095

1 OF 1 B R 0018160 STMX01

Note: See reverse side for important information.
Retain this account summary for your records.

An amount on your statement followed by a 'CR' is a payment, credit balance unless otherwise indicated.

USWEST COMMUNICATIONS (A)

503-761-4924 616 22

UWC-Page 1

BOX 12480
SEATTLE WA
98111-4480

PORT

4

PAYMENT DUE	AMOUNT DUE
JUL 26, 1994	393.19

KELLY HAMPTON

DATE OF BILL

JUL 04, 1994

PREVIOUS
BILL

DATE

PAYMENT

PAST
DUE

39.84

.00

39.84

SUMMARY OF CURRENT CHARGES

U S WEST COMMUNICATIONS.....	37.54
FOR BILLING AND SERVICE QUESTIONS CALL 1 800 244-1111	
AT&T.....	14.18
FOR BILLING AND SERVICE QUESTIONS CALL 1 800 222-0300	
AT&T 900.....	248.20
FOR BILLING AND SERVICE QUESTIONS CALL 1 800 642-2708	
INTEGRETEL INC.....	53.43
FOR BILLING AND SERVICE QUESTIONS CALL 1 800 736-7500	
TOTAL CURRENT CHARGES	
	353.35
TOTAL DUE	
	393.19

PLEASE RETURN THIS PORTION with your check
made payable to U S WEST Communications.

ACCOUNT NUMBER 503-761-4924 616 22

4

000003984
000035335

DATE OF BILL
JUL 4, 1994

PAYMENT DUE	AMOUNT DUE
JUL 26, 1994	393.19

5037614924616002200082540000039840000393193






U S WEST COMMUNICATIONS

BOX 12480
SEATTLE WA
98111-4480

**CR22

KELLY HAMPTON
11575 SE BROOKLYN ST
PORTLAND OR 97266-1726

Account
Summary

▼ Current Charges	Due: Aug 25, 1994	Page	
 MCI 900 Services <i>Billing Questions call 1 800 879-2455</i>		6	.03
 American Telnet, Inc. <i>Billing and Service Questions call 1 800 460-0307</i>		7	62.73
 INTEGRETEL INC <i>Billing and Service Questions call 1 800 736-7500</i>		8	8.14
 INTEGRETEL 900 - 700 <i>Billing and Service Questions call 1 800 736-7500</i>		9	107.73
 VRS 800 Subscriber Service <i>Billing and Service Questions call 1 800 800-2526</i>		10	14.42
▼ Total Current Charges			246.37
▼ Total Amount Due			\$351.52

Please pay this amount. We appreciate your business.

A late payment charge of \$.50 or 1.5 percent, whichever is greater, will apply to any unpaid amount of \$30.00 or more. Please pay the total due as shown on this bill to avoid the late payment charge.

Current
charges

Monthly Charges	20.85
Long Distance	5.71
Late Payment Charge on \$105.15	1.58
Taxes, Fees and Surcharges	
City Tax at 3%	.18
County at .8361%	.13
State 911 at 5%	.30
Federal at 3%	.75
Service Assistance Program	.16

U S WEST Communications Current Charges \$29.66

Monthly
charges

Charges From Aug 04 To Sep 04

761-4924

▼ Basic Services	
<i>These services are the services that are necessary for you to use your telephone.</i>	
Revenue Sharing	.45Cr
Measured Residence Line	6.37
Extended Area Calling	.63
Federal Access Charge	3.50



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AT&T 900 Services

Charges for 900 messages are for non-telecommunication services.

900
services

	Date	Time	Class	Place	Number	Minutes	
1.	Jul 05	5:33P	M	To PERSONAL	900 903 8700	1	
2.	Jul 05	5:34P	M	To PERSONAL	900 903 8700	1	2.00

Class of Call Codes--

M - Miscellaneous

Class Explained in Call Detail

For 900 billing disputes or inquiries, please call 1-800-642-2708. You have 60 days from the date of this bill to dispute a 900 billing error. You have the right to withhold payment of the disputed 900 charges during the billing error review. No collection activity for disputed charges will occur while the charges are under investigation. After investigation, if it is determined that the disputed 900 charges are legitimate, AT&T or the information provider may proceed with outside collections against your account for non-payment of these charges. Your local and long distance service cannot be disconnected for non-payment of 900 charges. Failure to pay legitimate 900 charges may result in involuntary blocking of your access to 900 services. Voluntary blocking of access to 900 service is available upon request from your local exchange carrier, where technically feasible.

Total AT&T 900 Services

\$4.00

Adjustment Summary

The detail listed below has been included in the account summary on this bill. This summary is provided as information only.

Jul 21	Long Distance adjustment	248.20Cr
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AT&T 900 Adjustment Summary

\$248.20Cr

*This portion of your bill is provided as a service to AT&T.
There is no connection between U S WEST Communications and AT&T.*



For AT&T 900
Billing and Service Questions call 1 800 642-2708 -- No Charge



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DATE OF BILL

JUL 04, 1994

AT&T 900 DETAIL OF CURRENT CHARGES

Charges for 900 messages are for non-telecommunication services.

900 SERVICES

	DATE	TIME	CLASS	TO FROM	NUMBER	MIN	NET CHARGE
1.	6/03	441PM	M TO	PERSONALS	900 896 5581	1	2.90
2.	6/04	317PM	M TO	PET	900 288 7387	1	4.95
3.	6/04	318PM	M TO	PET	900 288 7387	1	4.95
4.	6/04	320PM	M TO	PET	900 288 7387	2	9.90
5.	6/04	326PM	M TO	PET	900 740 0800	1	4.95
6.	6/04	502PM	M TO	PET	900 288 7387	1	4.95
7.	6/04	504PM	M TO	PET	900 740 0800	1	4.95
8.	6/04	505PM	M TO	PET	900 860 7070	1	4.95
9.	6/04	506PM	M TO	PET	900 288 7387	1	4.95
0.	6/04	508PM	M TO	PURE ENT	900 976 3381	1	5.00
1.	6/04	509PM	M TO	PURE ENT	900 976 3381	1	5.00
2.	6/04	510PM	M TO	PET	900 860 7770	6	29.70
3.	6/16	219PM	M TO	PET	900 288 7387	1	4.95
4.	6/16	220PM	M TO	PET	900 740 0800	1	4.95
5.	6/16	221PM	M TO	PURE ENT	900 976 3381	1	5.00
6.	6/16	223PM	M TO	PURE ENT	900 976 3381	1	5.00
7.	6/16	224PM	M TO	PET	900 860 7070	2	9.90
8.	6/17	1114AM	M TO	PET	900 288 7387	1	4.95
9.	6/17	1115AM	M TO	PURE ENT	900 976 3381	1	5.00
20.	6/17	1116AM	M TO	PET	900 860 7070	2	9.90
21.	6/20	839AM	M TO	PET	900 288 7387	1	4.95
22.	6/20	840AM	M TO	PURE ENT	900 976 3381	1	5.00
23.	6/20	843AM	M TO	PET	900 288 7387	1	4.95
24.	6/20	844AM	M TO	PET	900 740 0800	1	4.95
25.	6/20	845AM	M TO	PET	900 860 7070	1	4.95
26.	6/20	847AM	M TO	PURE ENT	900 976 3381	1	5.00
27.	6/20	849AM	M TO	PET	900 860 7770	2	9.90
28.	6/20	854AM	M TO	PET	900 860 7770	4	19.80
29.	6/20	1024AM	M TO	PERSONAL	900 903 8700	1	2.00
30.	6/20	1025AM	M TO	PERSONAL	900 903 8700	7	14.00
31.	6/20	1033AM	M TO	PERSONAL	900 903 8700	1	2.00
32.	6/20	1035AM	M TO	PERSONAL	900 903 8700	1	2.00
33.	6/20	1037AM	M TO	PERSONAL	900 903 8700	1	2.00
34.	6/20	1041AM	M TO	PERSONAL	900 903 8700	1	2.00
35.	6/20	1042AM	M TO	PERSONAL	900 903 8700	2	4.00
36.	6/20	1044AM	M TO	PERSONAL	900 903 8700	1	2.00
37.	6/20	1045AM	M TO	PERSONAL	900 903 8700	1	2.00
38.	6/20	1046AM	M TO	PERSONAL	900 903 8700	1	2.00
39.	6/20	1047AM	M TO	PERSONAL	900 903 8700	1	2.00
40.	6/20	1048AM	M TO	PERSONAL	900 903 8700	2	4.00
41.	6/23	902AM	M TO	FANTASIES	900 680 8482	1	2.90
42.	6/23	903AM	M TO	STORIES	900 903 2878	1	3.00
43.	6/23	508PM	M TO	PERSONAL	900 903 8700	1	2.00
44.	6/26	116PM	M TO	PERSONAL	900 903 8700	1	2.00
45.	6/26	118PM	M TO	PERSONAL	900 903 8700	1	2.00
L							248.20

Talked TO Ginny 7/12/94



FOR AT&T 900

BILLING AND SERVICE QUESTIONS CALL 1 800 642-2708 -- NO CHARGE

DATE OF BILL

JUL 04, 1994

INTEGRETEL INC DETAIL OF CURRENT CHARGES

LONG DISTANCE

	DATE	TIME	CLASS	TO FROM	NUMBER	MIN	NET CHARGE
INTEGRETEL							
1.	6/04	446PM	A TO	AM CALL	800 727 5683	1	3.99
2.	6/04	447PM	A TO	AM CALL	800 727 5683	1	3.99
3.	6/04	447PM	A TO	AM CALL	800 727 5683	1	3.99
4.	6/04	452PM	A TO	INFO CALL	800 856 3998	1	3.99
5.	6/04	453PM	A TO	AM CALL	800 727 5683	1	3.99
6.	6/04	504PM	B TO	AM CALL	800 727 5683	3	11.97
7.	6/04	507PM	B TO	AM CALL	800 283 5239	5	19.95
DISCOUNTED							
DISCOUNTED							
TOTAL							51.37

Class of Call Codes--

A - Dialed-Day-Full Rate

B - Dialed-Evening-Discounted

TAXES

DESCRIPTION	AMOUNT
US	1.56
TOTAL	1.56

This portion of your bill is provided as a service to INTEGRETEL INC.
There is no connection between U S WEST Communications and
INTEGRETEL INC.

Talked 7-12-94 440pm

Frank Scott They are removing
all charges

INTEGRETEL 900 - 700

Bill Date: Aug 04, 1994
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These charges are for non-communications services. Neither local nor long distance services can be disconnected for nonpayment although a 900 service provider may employ non-carriers to seek to collect for pay-per-call charges. Pay-per-call blocking is available upon request, where technically feasible. Access to pay-per-call services may be involuntarily blocked for failure to pay legitimate charges.

900 - 700
Services

	Date	Time	Class	Place	Number	Minutes	
INTEGRETEL							
1.	Jun 20	8:35A	M	To PET	900 847 2661	2	7.98
2.	Jun 22	9:23A	M	To PET	900 847 2661	2	7.98
3.	Jun 23	8:53A	M	To PET	900 847 2661	2	7.98
4.	Jun 23	9:08A	M	To PET	900 847 2661	2	7.98
5.	Jun 23	4:52P	M	To PET	900 847 2661	4	15.96
6.	Jun 29	3:19P	M	To PET	900 847 2661	3	11.97
7.	Jun 29	3:29P	M	To PET	900 847 2661	2	7.98
8.	Jun 29	3:31P	M	To PET	900 847 2661	10	39.90

*Class of Call Codes:
M - Miscellaneous
Class Explained in Call Detail*

INTEGRETEL 900 - 700

\$107.73

*This portion of your bill is provided as a service to INTEGRETEL INC.
There is no connection between U S WEST Communications and
INTEGRETEL INC.*



For INTEGRETEL 900 - 700
Billing Questions call 1 800 736-7500 -- No Charge

INTEGRETEL INC

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Long Distance	Date	Time	Class	Place	Number	Minutes	
INTEGRETEL							
1.	Jul 06	7:15P	To	CARRIBEAN	08095639122	2	7.90
INTEGRETEL INC Long Distance							\$7.90

Taxes	Description	
	Federal Tax	.24
Total Taxes		\$.24

*This portion of your bill is provided as a service to INTEGRETEL INC.
There is no connection between U S WEST Communications and
INTEGRETEL INC.*




Bill Date: Aug 04, 1994
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Long Distance	Date	Time	Class	Place	Number	Minutes
TAN						
1.	Jun 22	9:07 A	A To TELECHARGE		800 488 5878	4 14.00
Class of Call Codes-- A - Dialed-Day-Full Rate						

VRS 800 Subscriber Service Long Distance \$14.00

Taxes	Description	
	Federal Tax	.42
Total Taxes		\$.42

*This portion of your bill is provided as a service to VRS 800 Subscriber Service.
There is no connection between U S WEST Communications and
VRS 800 Subscriber Service.*

 For VRS 800 Subscriber Service
Billing and Service Questions call 1 800 800-2526 -- No Charge